



Muotka and Nellim - The Great Aurora Adventure



HOLIDAY TYPE: Small Group

VISITING: Finland

BROCHURE CODE: 20008

DURATION: 7 nights

In Brief

This trip combines two of our best-loved destinations in one epic Aurora hunting week. Starting in the stunning Wilderness Hotel Muotka before heading to remote Nellim, exceptional winter activities fill your holiday in areas with outstanding Northern Lights records.

Our Opinion

“ When people ask me how to decide between Muotka and Nellim I find it very hard to give them an answer as they are both such wonderful destinations. Now I no longer need to worry as this trip combines both to create an exceptional seven-night holiday. If you are torn between the two then look no further than this Great Aurora Adventure. ”

Graham Hughes



What's included?

ALL OF THE ACTIVITIES AND SERVICES LISTED BELOW ARE INCLUDED IN THE HOLIDAY PRICE

- **Flights:** return flights between London and Ivalo (via Helsinki). Routings are subject to change
- **Transfers:** return airport transfers are included as well as a transfer from Muotka to Nellim.
- **Accommodation:** 4 nights in twin/double rooms at Muotka and 3 nights in twin/double rooms at Nellim (accommodation upgrades are available subject to availability and supplements, see accommodation tab for details)
- **Meals:** 7 breakfasts, 6 lunches, 7 dinners
- **The following activities and equipment are included:** snowshoeing, Aurora workshop, Aurora Camp, snowmobile to a reindeer farm, Aurora snowshoe hike, cross-country skiing, ice fishing trip by snowmobile sleigh, wilderness snowmobile safari, Aurora camp, husky safari (**the order of the activities listed is for guidance only, your agenda will be provided on arrival**)
- Cold weather clothing for the duration of your stay
- 24/7 assistance from our UK based operations team and in destination support from our local partners
- Aurora alert until approximately 1 am

Trip Overview

Wilderness Hotel Muotka and Wilderness Hotel Nellim, are two of our most popular Northern Lights destinations. Each hotel offers guests something special, and many people have found it hard to choose between the two destinations. This holiday means that you do not have to make that choice as both locations are combined in one unforgettable week.

When it comes to activities and Aurora hunting, both hotels are at the top of their game. Both sit in remote areas, far from light pollution, both offer guides with extensive local knowledge and Aurora expertise and both offer innovative Aurora accommodation options.

Your holiday will start at Muotka, where you will enjoy the total seclusion of the hotel and the peace and quiet which accompanies this location. Surrounded by forests and fells, the hotel is the ideal base for activities.

Here you will explore the landscape on snowshoes and cross-country skis (the region is renowned for its ski trails). Guests will also encounter reindeer following a snowmobile safari to a local reindeer farm and you will get to try your hand at ice fishing on a frozen lake.

Your evenings at Muotka are filled with Northern Lights viewing opportunities. Expert guides will lead the hunt as you travel to a specifically chosen Aurora Camp and explore the forests on foot during a guided snowshoe hunt.

After four nights at Muotka it is time to head to Nellim. The landscape around Nellim just begs to be explored and at only around 9 kilometres from the Russian border, this is real wilderness! You will head out on snowmobiles for an adventure before the all-important husky safari where you will take control of your own team of dogs.

At Nellim, you will also enjoy a visit to an Aurora Camp, travelling by snowmobile-pulled sleigh.

This holiday is already special, but if you fancy adding further finishing touches then you can do so by taking advantage of some of the exceptional overnight experiences which are available.

You can spend your time at Muotka in an Aurora Kota - enjoying the benefits of your own cabin style accommodation with a glass tepee roof above your bed, ideal for watching the Aurora from the comfort of your duvet! You can also enjoy the wonder of the Aurora Bubbles at Nellim. These incredible stand-alone rooms have transparent domes above the beds and enable you to keep an eye on the skies throughout the night. Details of all these unforgettable options can be found in the 'Accommodation' and ['Personalise'](#) sections of the holiday page.

The activities outlined will all be included in your holiday, however, the order listed is for guidance only, and your agenda will be confirmed on arrival.

If you are travelling over Christmas or New Year, you will enjoy a festive dinner and celebrations on the 24th and the 31st of December (traditionally in Finland, Christmas is celebrated on Christmas Eve).

Image credits: Markku Inkila

Agenda

Please note the order of activities is subject to change

DAY 1	ARRIVAL
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Upon arrival, you will be transferred* to Wilderness Hotel Muotka, your base for the first four nights of your holiday.

Dinner will be served in the hotel restaurant this evening and you can enjoy your very special new surroundings.

Please note that the order of the activities listed in this agenda is provided for guidance only; your activity timetable will be provided on arrival.

* Transfers are based on a scheduled group shuttle which sometimes makes stops at a couple of hotels in nearby Saariselka. If you would prefer to upgrade to private taxi transfers, please ask our Travel Experts for a quotation.

Included Meals: Dinner

DAY
2

AURORA WORKSHOP, SNOWSHOEING AND AURORA CAMP

Your adventure at Muotka will begin with an Aurora workshop which will be hosted by one of the expert guides. It will give a simple overview of the science behind the Northern Lights and will advise you on what to keep an eye out for during your hunts.

Your first foray into the wilds is designed to introduce you to the stunning natural environment which surrounds the hotel. You will be guided on a snowshoe hike through the forests and your guide will point out any local flora and fauna as you explore. Lunch will be served around an open fire (weather permitting) and you will be out for around 4 hours in total.

Dinner will be served at Muotka tonight before your inaugural hunt for the Northern Lights.

The Aurora Camps around Muotka have been chosen specifically for their views of the skies. You will travel to the selected camp in a sleigh pulled by the guide's snowmobile. A campfire will be lit, and you will commence your Aurora stakeout. Should conditions be favourable, you will be in a prime viewing location. In total you will be out for around 2.5 hrs.

Included Meals: Breakfast, Lunch, Dinner

DAY
3

SNOWMOBILE SAFARI TO A REINDEER FARM AND AURORA SNOWSHOE HIKE

Snowmobiles are a vital part of the local economy and ensure that remote communities can stay connected, even reindeer herders have benefitted hugely from them as they track down their herds each day. Snowmobiles are also hugely popular with local people from a leisure perspective and today you will see why during your first snowmobile safari.

Your guide will give you a full safety briefing and instruction on driving the snowmobiles before you set off on the trails. Your destination is a local reindeer farm for an encounter with these delightful animals and the chance to meet the herder. Here you can enjoy learning about one of the most remarkable ways of life in Europe and the importance of the reindeer to the region. A short reindeer-pulled sleigh ride is included, and you will also be shown how to use a traditional lasso. A warming soup lunch will be included during your activity.

You will return to Muotka on your snowmobiles after a wonderful set of experiences. Throughout

you'll be travelling two people per snowmobile and will have the chance to swap drivers at the reindeer farm (any driver must be over 18 and have a full driving licence). The activity lasts around 4 hours in total.

After dinner, you will set out on the trails with your guide, using only headtorches to light your route. Your Aurora snowshoe hike will lead you into a prime Northern Lights location. Here you will enjoy a break around the campfire and watch the skies for a potential display. In total you will be out for around 2.5 hours. The distance travelled on snowshoes varies depending on conditions.

Included Meals: Breakfast, Lunch, Dinner

DAY
4

ICE FISHING BY SNOWMOBILE-PULLED SLEIGH

Today you will head out into the wilderness for the chance to try your hand at a local favourite, ice fishing.

You will travel by snowmobile-pulled sleigh, as your guide takes you to one of the numerous frozen lakes around Muotka. You will be shown how to drill a hole in the ice and the best techniques to try and land a catch. This is a fantastic activity to enjoy the peace and quiet of your stunning surroundings. Lunch and hot drinks will be served around a campfire, and you may even get to try a freshly caught fish! You'll be out for approximately 4 hours, before returning to the lodge.

Included Meals: Breakfast, Lunch, Dinner

DAY
5

CROSS COUNTRY SKIING AND TRANSFER TO NELLIM

This morning your time at Muotka has come to an end as you will check out ready for the next stage of your holiday.

Before heading to Nellim you will enjoy a morning of cross country skiing. This area is renowned as one of the best places in Finland to enjoy cross-country skiing and the sport is hugely popular in Finland. It is your turn to see what all the fuss is about.

No previous experience is required as you will be given full instruction from your guide as you ski along the tracks, exploring the forests and taking in the sights. This sport can be very addictive however and so you can hire skis at Nellim should you wish to continue to explore independently. The lesson lasts around 2 hours in total.

After your activity, you will take the road to Nellim (around 1.5hrs drive), travelling along the edge of Lake Inari. The trip will give you a sense of how big this lake is, as you will still be following its shores when you arrive at Nellim.

On arrival at Nellim you can check in to the hotel and enjoy an evening meal in the restaurant (today's lunch will either be served at Muotka, or Nellim, depending on timings).

Included Meals: Breakfast, Lunch, Dinner

DAY
6

SNOWMOBILE SAFARI AND AURORA CAMP

The scenery around Nellim is just begging to be explored. Shaped by the huge frozen expanse of Lake Inari, surrounded by dense forests and only nine kilometres from the border with Russia, the area really feels wild and wonderful.

Snowmobiles offer the best means of getting to grips with the scale of the wilderness here and today you will be back out on the trails for a thrilling safari. Travelling across the lake and exploring the forests will give you such a sense of what a remarkable area you are in and how remote the village of Nellim is. Lunch will be cooked on an open fire. In total you will be out for around 4 hours today.

You will travel two people per snowmobile and will have the chance to swap drivers (all drivers must be over 18 and have a full driving licence).

After dinner tonight it is time to visit one of Nellim's Aurora Camps as you travel by snowmobile-pulled sleigh to a remote Northern Lights viewpoint. Fingers crossed the Northern Lights will add their own illumination to the glow of your campfire. You will be out for around 2.5 hrs.

Included Meals: Breakfast, Lunch, Dinner

DAY
7

HUSKY SAFARI

One of the highlights of any holiday in this region must be a dog sled safari. For many, this is the experience which is most synonymous with the Arctic.

You will be given a safety briefing and full instruction on how to handle a dog sled and your team, before you head to the husky camp a short distance from the hotel. The reason your instructions are provided away from the animals is that they are sure to make a cacophony of noise prior to departure, as they are so excited for the trail. Once you have been allocated your teams, you will set off travelling in pairs (one driving and one enjoying the views from the sled). The huskies fall silent as soon as they set off as they are totally focused on the task at hand, leaving you to enjoy the peace and quiet. This is an experience that is not easily forgotten and is a magical way to travel. Back at the camp you will have time to take some pictures with the huskies and ask any questions you may have about these wonderful working dogs. The total experience lasts around 2 hours* and lunch will be served back the hotel.

As you have another free evening, we strongly recommend a walk to one of the lakes to enjoy the views of the sky. Many a guest (and Aurora Zone staff member) has enjoyed staggering displays of the Northern Lights from these spots, and with luck, the Aurora will bid you farewell this evening.

Alternatively, you may wish to book additional activities. Please speak to one of our Travel Experts or see the 'personalise' section for details.

You may also like to consider spending the night in an Aurora Bubble or Aurora Kota here at Nellim – a fabulous way to end the holiday (see '[Personalise](#)' section for details). Please note that as the final order of activities will be confirmed on arrival, the kota cannot be guaranteed to be booked on a night with no activities, but you'll still be able to enjoy plenty of time in the accommodation after any activities.

* Please note that this safari is sometimes described locally as being 3 hrs in duration, but this duration includes lunch (which we include as standard of course).

Included Meals: Breakfast, Lunch, Dinner

DAY
8

DEPARTURE

Today is sadly departure day and you will be transferred back to the airport to catch your return flights. If you are on an early flight you will be provided with a packed breakfast.

Included Meals: Breakfast

Personalise this tour

Our pick



Helsinki city break

With our destinations being so remote, the majority of flights to Finnish Lapland are operated by Finnair and therefore involve connecting through Helsinki Airport. Many of our guests choose to extend this stop and spend some time in the Finnish capital, either at the start or end of their holiday.

We can arrange a wide variety of city centre hotel accommodation for guests to choose from and some options closer to the airport should you prefer. We know that everyone tends to be looking for something different

so please contact our travel experts for their opinion on the hotels which may best suit you and your party.

Located on the peninsula of the Baltic Sea, Helsinki enjoys a charming coastal location and has much to offer its guests. This thriving city has a rich culture and arts scene with many museums and galleries to enjoy alongside the exciting gastronomy.

Despite its cool urbanism and a reputation for cutting-edge design, Helsinki also retains its charm and visitors will enjoy this city's very friendly atmosphere.

In the city itself, Senate Square is the main feature, showcasing neoclassical architecture and offering easy access to the surrounding shops. With Helsinki once part of the duchy of Russia, it offers similar striking architecture, with wide streets and bold facades. For those looking for more of an insight into the city's past, we would suggest visiting the Ateneum Art Museum which houses over 20,000 pieces of art, or the Helsinki Design Museum which showcases the history of design in the country from traditional folklore to postmodernism.

A 15-minute ferry ride from the main city is the UNESCO-listed Suomenlinna Sea Fortress which was constructed in 1748. As well as being a unique monument, it is also a lovely day trip, as the island has numerous shops and parks to explore.

Helsinki's food scene has seen a recent evolution, with a growth in street food which showcases the city's multicultural population. Helsinki is famed also for its specialist dishes of seafood and Russian cuisine so there is much to sample!

Finland is famed for its coffee consumption so you can be sure of a thriving café culture here. Be sure to include an obligatory stop for a coffee and a cinnamon roll during your explorations!

Whether you add your city break onto the start or the end of your holiday, spending a night or two in Helsinki is not something that you will regret.

Please contact our Travel Experts for a full quotation. All city breaks are subject to flight availability.

Image credit: VisitFinland

Other options

SPECIAL NIGHTS



A night in an Aurora Cabin

As ever, Muotka leads the way in Aurora viewing innovation and we are therefore proud to offer our guests the chance to spend the night in one of the magnificent Aurora Cabin whilst staying at either Muotka or Nellim. These stunning, part-cabin, part-glass tepee buildings, offer guests an exceptional overnight Aurora hunting experience.

Guests get the space and feel of a cabin during the day and the Aurora viewing benefits of a glass igloo at night, as you sleep under a glass tepee. This means that you are

provided with the most wonderful views of the night sky from the comfort of your bed.

These part-cabin and part-glass tepee buildings, are self-contained and situated a short distance from the hotel, next to the annexe. They combine the space and atmosphere of a cosy cabin with a glass roof above the bed. Each cabin faces north so ideal for guests to gaze upon the night sky every night of their holiday, from the comfort of their duvet. The cabins are all 25 sq. meters with their own private sauna, double bed and en-suite bathroom, making them an excellent base.

Please note an additional supplement will apply on our Christmas and New Year departures.

Please note: Prices are based on you spending the first or last night of your holiday in this unique accommodation and not keeping your original accommodation. If you would like to do this on any other night during your holiday you will need to keep your accommodation and supplements will apply.

Image credit: Anthony Oberlin

Included Accommodation

Other options are available - see below for details.

Wilderness Hotel Muotka (Nights: 1-4)



Muotkan Maja Wilderness Hotel resides around 40km from the main town of Ivalo, tucked away in the corner of North-East Finland. Recently renovated and restored it is owned and run by the same couple as the popular Nellim Wilderness Hotel, Mari and Jouko Lappalainen. They run the hotel with the same hard-working ethos and it exudes the same warmth and charm for its much-welcomed guests.

The hotel boasts some wonderful scenery, tucked away in the forested-fells with roaming reindeer frequently seen amongst the trees. It consists of two main accommodation buildings, one with the

majority of the bedrooms and another with hosts additional bedrooms, the main restaurant and the reception area.

Hotel facilities

- The focal point of the main building is the restaurant which is where you will have the majority of your meals. Food will be served buffet style with a variety of continental and cooked food for breakfast and the choice of two or three options for each course at dinner. The menu has been designed with a focus on both traditional and international cuisine using fresh, locally-sourced ingredients
- There is a bar which is usually open until 1 am and serves a variety of spirits, wines and beers and a lounge area with comfortable armchairs to relax in during your free time
- There is a sauna in the main building which is heated daily for guest use
- Free Wi-Fi is available in the main building (at the bar and in the restaurant)
- In the main building, you will also find two fireplaces, games and books, which makes it a perfect place to relax
- The rooms do not have tea and coffee making facilities but tea and coffee are available free of charge and available in the restaurant area
- Hairdryers are available from the main hotel reception

Room types

There are 12 double and twin rooms in the main building and 11 in the additional building just across the courtyard. All rooms are en-suite with shower room, wardrobe, hairdryer and nightstand and can be made up as either a double or twin. They have also been recently renovated and offer lovely Scandinavian décor and charm.

Image credits: Jouko Lappalainen, Markku Inkila

Wilderness Hotel Nellim (Nights: 5-7)



Wilderness Hotel Nellim is owned by our good friends Jouko and Mari Lappalainen. Nellim was their first hotel (they now also own the delights of Nangu, Muotka and Wilderness Hotel Inari) and is now

renowned as an Aurora destination. It will always hold a special place in our hearts for being the first place many of us saw the Northern Lights. The hotel has been upgraded over the years and now has a wide range of accommodation options including rooms, suites, log cabins and unforgettable Aurora Cabins and Bubbles (see the 'Personalise' section for details) which are all within a short walk of the main reception and restaurant building.

A tiny village just 8km from the Russian border, Nellim is a remote spot close to the shores of Lake Inari and surrounded by incredible wilderness, providing perfectly dark skies, ideal for Aurora viewing.

Hotel facilities

- The restaurant/reception building is the focal point at Nellim. With locally-made furnishings, the atmosphere is charming. Hearty buffets of local and international favourites are served three times a day. There is usually a soup and salad selection, two choices of main meal and a pudding for evening meals
- Guests can relax next to the roaring fire and enjoy a drink from the bar in the restaurant
- A sauna is available for guests to use and can be reserved at reception in hourly slots
- There is a fully-stocked gift shop which offers a range of local produce and souvenirs for you to take home
- Tea and coffee making facilities are available in the main building for guests outside meal times
- Cross-country skis and snowshoes are available to hire from the onsite activity centre
- The small lake behind the hotel is a great spot for some independent Aurora stake outs – you can light the fire in the small wooden kota (traditional shelter) and watch the sky with a warm drink

Room types

Hotel rooms

The 54 double or twin rooms are decorated in keeping with local surroundings and culture. All have an en-suite shower room and hairdryer. Some of these rooms are located in the main building and others are situated in separate annexe buildings, a short walk from the main building. There are also two hotel rooms with private sauna which can be booked, subject to a supplement and availability.

Other accommodation options

Contact us for a personalised quote.

Aurora Bubble



Located at one of our most popular destinations, Nellim, these innovative Aurora Bubbles are a special addition to your holiday. Topped with a Perspex dome, you'll have the brilliant opportunity to keep a constant watch over the stunning nature outside including, if conditions are favourable, the Northern Lights.

The bubbles are all situated away from light pollution and are north facing. This puts you in an optimum Northern Lights viewing position and so, as night falls, the Auroras could appear right above your bed.

You can also opt to keep your hotel room for the evening.

Facilities:

- **DOUBLE:** Sleeps 2 persons with bed ideally situated under the dome roof so that you can Aurora hunt as you're tucked up in your duvet.
- The bubbles comprise of a small entrance porch (storage is limited), a compact toilet and the main double bed under the wonderful dome.
- There is no shower but you can keep your hotel room for the evening or you can use a shower in the nearby main building, should you need to use it.

Wilderness Hotel Nellim - Arctic Suites



Many guests like to upgrade to one of the six Arctic Suites at Nellim, all of which are situated in one of the annexe buildings across from the reception and restaurant. The suites offer guests additional room and their own space in which to relax after a day or night of activities.

Each suite varies in size and facilities. Suites are allocated on a first-come, first-served basis according to the accommodation which best suits your party.

Please note that the suites require an upgrade supplement and minimum numbers may apply. Please contact our Travel Experts for a quotation.

Please note these images display a range of the different types of suite.

Suite facilities

- The one and two-bedroom suites are all equipped with living area, bathroom (with shower and hairdryer), kitchenette and/or electric kettle and TV
- Some of the suites offer a sauna but this cannot be guaranteed, only requested
- We recommend taking supplies of your favourite tea and coffee so you can enjoy warm drinks in your suite

Image credits: Markku Inkila

Wilderness Hotel Nellim - Cabins



Nellim offers a variety of cabins which offer varying facilities and which are mainly within easy walking distance of the hotel. Cabins are allocated on a first come, first served basis, according to the accommodation which most suits your party and availability. Specific facilities cannot be guaranteed.

Price is based on two adults sharing a log cabin. Please contact our Travel Experts for a quotation.

Cabin facilities

- The standard cosy cabins are studio in style and offer a double bed, pull-out sofa bed, a small kitchenette (with coffee maker and kettle – so you may wish to bring your favourite tea/coffee), a shower room (with hair dryer), an en-suite toilet, a fireplace and a private sauna
- Three larger log cabins situated close to the hotel are available on request, however, these

require a minimum of 4 people and sleep up to 8. The lakeside log cabin is located 300-400m from the hotel

Please note these images display a range of the different types of cabins.

Wilderness Hotel Nellim - Log Suites



Located between 30-70 metres from the main building these log suites are designed to be the highest standard of accommodation Nellim offer. The suites are approximately 33m² and there are four suites in each of the separate log buildings.

Please contact our Travel Experts for a quotation.

Suite facilities

- All suites have their own private sauna, electric kettle and mini-fridge to make your stay as comfortable as possible
- The suites have a double bed downstairs as part of the open plan layout and a mezzanine level above which sleeps up to three more people
- All meals will be served in the hotel restaurant which is just a short walk from the suites
- These suites are perfect for those wishing to have more space to relax in during their downtime from activities

Wilderness Hotel Muotka - Superior Sauna Rooms



Muotka Wilderness Hotel has 16 Superior Sauna rooms, located a short distance from the main hotel building. These rooms are designed to offer rustic luxury and are ideal for small families and groups or those that simply wish for more space to relax in during their stay at Muotka. The rooms are approximately 33m² and each separate building has four superior sauna rooms inside. Please contact our Aurora Experts for a quotation.

Facilities

- All rooms will contain their own private sauna, sofa and an electric kettle to make your stay as comfortable as possible
- Each has a queen-size bed within and space for 1-2 extra beds
- All meals will be served in the hotel restaurant which is just a short walk away
- Hairdryers are available from the main hotel reception

Wilderness Hotel Muotka - Log Cabins



Situated not far from the main hotel, the log cabins at Muotka are a wonderful upgrade option for those looking for a little more space during their stay or if you are travelling as a small group or family.

Each log cabin is approximately 50m² and is fully equipped to make your stay cosy and comfortable. Please contact our Travel Experts for a quotation.

Log cabin facilities

- All cabins have their own log burner and private sauna - ideal for warming up after a day in the snow!
- Each has a double bed and space for 1-2 extra beds
- All cabins have a small kitchenette and a kettle
- The log cabins are equipped with large north-facing windows so you can easily keep watch for a potential Aurora display
- All meals will be served in the hotel restaurant which is just a short walk away
- Hairdryers are available from the main hotel reception

The Specifics

Holiday group size (approximate)

This holiday requires a minimum of 2 people to run, however, on some dates we require a minimum of 8 people for our flight allocation. Maximum 24 people (approximately). Please speak to our Travel Experts for further information.

Group Size

We always try to provide an approximation of the group size you can expect to be with for the duration of each of our holidays. It may be that you are joined by others for parts of your holiday (such as transfers and particular activities) but the above number reflects those you can normally expect to be with from beginning to end. If group size is something which is particularly important to you, please speak to our Travel Experts and they can suggest the best holidays for you.

Tailor-made holiday group sizes will vary for all activities as will the group size for any additional activities you book.

Minimum numbers required for a holiday to operate

Some of our holidays require a minimum number of participants to operate (as listed in the 'Group Size' section). If your holiday departure has not yet reached the minimum number, you will be told at the time of booking. In the unlikely event that your chosen date is not guaranteed by nine weeks before your scheduled departure date, we will contact you to discuss the available options as per our [booking conditions](#).

Minimum and maximum age

If a specific minimum age applies to this holiday, it can be found in the Key Facts box on the holiday Overview page.

Unless otherwise stated in the Key Facts box on the holiday Overview page, the minimum age for participation in an Aurora Zone holiday is typically 12 years old (there may be younger children in

some destinations who have booked with other companies). If an adult-only environment is important to you, then please contact our Travel Experts and they will advise on the best dates and destinations for you. If you are looking for a holiday designed specifically for families then please see our sister company www.activitiesabroad.com.

Itinerary amendments

The order of activities listed in this agenda is provided for guidance only, your final and detailed itinerary will be provided either with your final travel documents (which are uploaded into your online account around a week prior to departure) or upon arrival.

Terms and Conditions

Our full booking terms and conditions can be found on our website: <https://www.theaurorazone.com/booking-conditions>